Ref: RGUKT-Basar/Proc/Security/T07/2015, dt.04.12.2015

BID DOCUMENT

Open Competitive Bid (OCB)

For

Providing of Security Services to Rajiv Gandhi University of Knowledge Technologies, Basar

Proprietary & Confidential



RAJIV GANDHI UNIVERSITY OF KNOWLEDGE
TECHNOLOGIES
BASARA
MUDHOLE MANDAL, ADILABAD DISTRICT
TELANGANA- 504107

Phone: 08752-243344

Proprietary & Confidential

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Newspaper advertisement





RAJIV GANDHI UNIVERSITY OF KNOWLEDGE TECHNOLOGIES BASAR,

MUDHOLE MANDAL, ADILABAD DISTRICT, TELANGANA-504107

Phone: 08752-243344/9652067897

Separate online tenders are hereby invited from reputed Registered agencies/Contractors for providing of (1) Security Services (2) Housekeeping Services at RGUKT -Basar.

Interested bidders can download and submit the bids online from 08.12.2015 to 28.12.2015 up to 05:00PM through www.eprocurement.gov.in. For further details please visit our website: www.rgukt.in

Date: 04.12.2015 Sd/Director

<u>Time schedule of various tender related events</u> (Security Services)

Bid calling date	04.12.2015
Bid Document fee	Rs. 5,000/- (By way of DD from any
	Nationalized Bank)
Bid Documents Downloading Start date	08.12.2015 from 10.00AM
Bid Document Downloading End Date	28.12.2015 till 04:00PM
Pre Bid Meeting	16.12.2015 at 03:00PM
Last date for uploading documents online	28.12.2015 at 05:00 PM.
Last date for Submission of documents	30.12.2015 at 04:00 PM.
(hard copies)	30.12.2013 at 04.00 FM.
Technical Bid opening date/time	05.01.2016 at 03:00 PM.
Price Bid opening date/time	06.01.2016 at 03.00 PM
Contact person	Administrative Officer, RGUKT, Basar.
Reference No.	RGUKT-Basar/Proc/Security/T07 /2015

Note: The dates stipulated above are firm and under no circumstances they will be relaxed unless otherwise extended by an official notification or happen to be Public Holidays. For the assistance in the online submission issues, the bidder may contact the help desk of M/s.Vayam Technologies (e-procurement) at their e-mail address: helpdesk.eproc@vayamtech.com

Director, RGUKT-Basar

TENDER FORM Not transferable

Reference: No.RGUKT-Basar / Proc/Security / T07 / 2015, dated: 04.12.2015

Subject: Tender for providing of Security Services at RGUKT Basar located in Adilabad District – Reg..

Sir/Madam,

- 1) Bids are invited on the e-procurement platform from the Registered Suppliers/contractors for providing of Security Services at RGUKT-Basar. The details of bidding conditions and other terms can be downloaded from the electronic procurement platform of Government of Telangana i.e. www.eprocurement.gov.in
- 2) Bidders would be required to register on the e-Procurement market place "www.eprocurement.gov.in" and submit their bids online. On registration with the e-Procurement market place they will be provided with a user id and password by the system through which they can submit their bids online.
- 3) The bidders need to scan and upload the required documents as per the Check list given. Such uploaded documents pertaining to technical bid need to be attached to the tender while submitting the bids on line. The attested copies of all these uploaded documents of technical bid, signed undertaking of tenderer should be submitted off line to Director, RGUKT, Basar by 04.00PM of 30.12.2015. The RGUKT will consider only the bids submitted through on-line over the copies of the paper based bids.

4)

- a) The participating bidder/s will have to pay non-refundable tender processing fee Rs.5000/- in the form of Demand Draft drawn from any Nationalized Bank, in favour of The Director, RGUKT, Basar.
- b) Further the bidder/s shall furnish, as part of it bid, the Bid security for the amounts specified in the Section-II of Tender Document be paid in the form of an unconditional and irrevocable Bank Guarantee issued by any Nationalized bank in the standard format as shown in the Tender Schedule or a crossed Demand Draft drawn in favour of The Director, RGUKT, Basar along with bids.
- c) Further all the participating bidders have to electronically pay a non-refundable transaction fee to M/s. APTS, the service provider through "Payment Gateway Service on E-Procurement platform", as per the Government Orders placed on the e-procurement website.

d) RGUKT will not accept the tenders from blacklisted companies or undependable Suppliers whose past performance with RGUKT was found poor due to delayed and/or erratic supplies and those with frequent product failures, and also against whom there have been adverse reports of Sub-Standard Quality / Poor Service of Equipment supplies, as defined in the other parts of the Bidding document.

For any clarification and further details on the above tender please contact Telephone No: 08752-243344/9652067897/8332818106 or Contact Person during office hours.

STATEMENT OF IMPORTANT LIMITS/VALUES RELATED TO BID

STATEMENT OF IMPORTANT LIMITS/VALUES RELATED TO BID				
Item	Description			
EMD	Rs.2,00,000/- (by way of Demand Draft or by way of Irrevocable Bank Guarantee from any Nationalised/Scheduled Bank).			
Bid Validity Period	90 days from the date of opening of bid			
EMD Validity Period	90 days from the date of opening of bid			
Contract Agreement	2 years from the date of giving work contract.			
Period for furnishing performance Security	Within 15 days from date of receipt of award			
Performance security value	Rs.10,00,000/- by way of DD/BG.			
Performance security validity period	27 months from date of commencement of services.			
Period for signing the order Acceptance	Within 15 days from date of receipt of notification of award			
Payment terms				
After Commencement of work	Monthly payment will be released by respective Colleges based on the day wise attendance particulars certified by the concerned authorities and along with performance certificate.			
Placing work order	 RGUKT, Basar, will place order on identified successful bidder. All the payments shall be made directly by RGUKT, Basar to the successful bidder as per the tender terms and conditions. 			
Transaction Fee	Transaction fee: All the participating bidders who submit the bids have to pay an amount @ 0.03% of their final bid value online with a cap of Rs. 10,000/- for quoted value of purchase up to Rs.50 crores and Rs.25000/- if the purchase value is above Rs.50 crores & service tax applicable @ 14% as levied by Govt. of India on transaction fee through online in favour of MD, APTS. The amount payable			

	to APTS is non refundable.
Transaction Fee Payable to	The Managing Director, A.P. Technology Services Ltd., Hyderabad
Bid submission	OnLine.
	Bidders are requested to submit the bids after issue of minutes of the pre-bid meeting duly considering the changes made if any, during the pre bid meeting. Bidders are totally responsible for incorporating/complying the changes/ amendments issued if any during pre bid meeting in their bid.
Procedure for Bid	Bids shall be submitted online on
Submission	 www.eprocurement.gov.in platform The participating bidders in the tender should register themselves free of cost on eprocurement platform in the website www.eprocurement.gov.in Bidders can log-in to e-procurement platform in Secure mode only by signing with the Digital certificates. The bidders who are desirous of participating in e- procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place. The bidders should scan and upload the respective documents in Pre-Qualification and Technical bid documentation including EMD. The bidders shall sign on all the statements, documents certificates uploaded by them, owning responsibility for their correctness/authenticity. The hard copies of all the uploaded Technical documents to be attested by a Gazetted Officer
	or properly notarized. 6. The rates should be quoted in online only

Other conditions

1. After uploading the documents, the copies of the uploaded technical bid documents, original Demand Drafts in respect of Bid Security and Bid document fee are to be submitted by the bidder to the "The Director, RGUKT, Basar, Mudhole (Mdl), Adilabad District-504107", by 04:00PM on 30.12.2015.

Failure furnish of uploaded to any the documents, certificates, will entitled in rejection of the bid. The RGUKT shall not hold any risk on account of postal delay. Similarly, if anv of certificates, documents, etc., furnished by the Bidder are found to be false / fabricated / bogus, the bidder be disqualified, blacklisted, action will be initiated as deemed fit and the Bid Security will be forfeited.

- 2. RGUKT will not hold any risk and responsibility regulating non-visibility of the scanned and uploaded documents.
- 3. The Documents that are uploaded online on emarket place will only be considered for Bid Evaluation.
- 4. Important Notice to Contractors, Suppliers and Department users (i) In the endeavor to bring total automation of processes in e-Procurement, the Govt. has issued orders vide G.O.Ms.No. 13 dated. 5.7.2006 permitting integration of electronic Payment Gateway of ICICI/HDFC/Axis Banks with e-Procurement platform, which provides a facility participating suppliers / contractors electronically pay the transaction fee online using their credit cards.

TENDER SCHEDULE

1. PREMEABLE:

The Director, Rajiv Gandhi University of Knowledge Technologies (RGUKT), Basar, invites sealed tenders from registered suppliers/contractors for providing of Security Services at RGUKT-Basar.

(Note: In case of postponement of any of the above dates, the bidders will be intimated.)

2. SCOPE OF WORK:

Providing security services round the clock, 24 hours in a day and 365 days in a year for RGUKT-Basar, located in Adilabad District.

3. PLACE OF WORK AND VISIT TO SITE

Intending tenders shall visit the RGUKT to acquaint with local site conditions, nature and requirement of work, present conditions of Premises/fittings/fixtures, etc., before quoting for the tender.

4. RATES, TAXES AND DUTIES

All the rates in the tender shall be inclusive of all statutory compliances like PF, ESI, and service Tax, etc.

5. INCOME TAX

During the course of the contract period, deduction of income tax/ at 2.266%+ surcharge as in force at source shall be made at the prevailing rate of income tax department issued from time to time of the gross amount of each bill.

6. TAX SERVICE

During the course of the contract period, the agency shall deposit service tax at prevailing rates as per Government of India during contract period to the concerned department regularly once in a quarter proof of payment made to the department shall be produced to RGUKT for verification.

7. PERIOD OF CONTRACT:

The contract period will be for Two Years (2 Years) from the date of giving work.

8. EARNEST MONEY DEPOSIT / SECURITY DEPOSIT:

- 8.1 The tender should accompany with Earnest Money Deposit (EMD) for Rs.2,00,000/- by way of crossed Demand Draft drawn from any Nationalized Bank in favour of the Director, Rajiv Gandhi University of Knowledge Technologies (RGUKT), payable at Basar.
- 8.2 The EMD will be returned to unsuccessful tender, whereas in the case of successful tenderers, it will be retained.
- 8.3 The successful tenderer will have to deposit a security deposit or Bank Guarantee from any Nationalized Bank to the tune of Rs. 10,00,000/- at the time of concluding agreement.
- 8.4 The Security Deposit /Bank Guarantee of successful tenderer will be retained for the period of contract in force and will be returned after expiry of the contract period, after deducting the outstanding liabilities if any. The Security Deposit/Bank Guarantee shall not carry any interest.

9. ELIGIBILITY CRITERIA:

- 9.1 Should have minimum of Three years (3 years) experience in providing Security services and must have ISO certification.
- 9.2 The Bidder should have provided at least 50 persons in a Government organization/PSUs/Universities, etc., with a minimum experience of two years in the field of providing security works with good performance and shall enclose the performance certificate issued by the government organization.
- 9.3 The Bidder should submit the EPF, ESI and Service tax Challans in support of the above experience.
- 9.4 Should have registered head office in the state of Telangana.
- 9.5 Should have possessed valid registration with the Labour Department.

- 9.6 Should have possessed PAN Card.
- 9.7 Agency should have obtained a license from the 'Controlling Authority' in the state in accordance with Private Security Regulation Act 2005 for carrying on the business of Private Security Agency.
- 9.8 Should have possessed valid registration for Service Tax **on the head of** Security services Valid EPF, ESI and Professional tax Registration.
- 9.9 Should have minimum employees of 500 members in Security services and evidence should be enclosed and valid contract labour licenses should be produced and the Agency should have documents providing Compliance of Minimum wage along with bank statement for a minimum 500 security personnel.
- 9.10 Should have <u>500 employees</u> under its role in <u>2014-15</u> Evidence of PF returns should be enclosed and employees contribution computerized slips copies should be produced and the Agency should have documents providing compliance of Minimum wage along with bank statement for them.
- 9.11 All the bidders shall include the following information and documents with their tenders.
 - 9.11.1 Copies of Original documents defining the constitution or legal status, place of registration and principal places of business; written power of attorney of the signatory of the Bid to commit the Bidder.
 - 9.11.2 Latest Income Tax Saral form / Returns filed (for 2013-14 and 2014-15).
 - 9.11.3 List of Present Clients with contract address & telephone numbers.
- 9.12The bidder should have adequate experience in providing of such services as required in the tender. The bidder should furnish proof of having provided such services as required in the tender for the last three financial years i.e. 2012-13, 2013-14 and 2014-15 to the amount of at least Rs.5.00 Crore per each financial year. A Certificate of the

Bidders turnover for the year **2014-15 in Rupees** must be enclosed and be duly certified by firm of Chartered Accountants.

Note: Any false information with regards to the submission of the document will lead forfeit of the EMD.

The bidders must submit all relevant documentary evidence to demonstrate their eligibility for considering their bid. The tenders received without the above documents will be rejected.

10. INSTRUCTIONS TO BIDDERS:

- 10.1 Tenders with over writingings, alterations etc., will not be admitted unless they are attested by the bidder. Where there is a discrepancy between the rupees in figures and words, the price, which is least of the two, will govern.
- 10.2 BID should be strictly in conformity with the Terms and Conditions mentioned in the tender schedule.
- 10.3 Bidders are expected to examine all the terms and instructions mentioned in the tender schedule and prepare their proposals accordingly. Failure to provide all requisite information will be at the bidders' own risk and may result in the rejection of the tender.
- 10.4 All assertions made in connection with the tender is to be supported / substantiated by relevant documents. The Director, RGUKT, Basar , reserves the right to verify the credentials of the bidder as per the eligibility criteria.
- 10.5 The Director, RGUKT, Basar, will notify the bidder whose tender has been accepted.
- 10.6 The successful bidder shall execute an agreement with RGUKT-Basar on Non-judicial stamp paper worth Rs.100.00 agreeing to all the conditions of the contract within one week upon intimation of acceptance of Tender. Failure on enter into an agreement within the stipulated time will result in forfeiture of the EMD.
- 10.7 The Director, RGUKT, Basar, reserves the right to issue instructions / modifications at any point of time before award of contract.

11. METHOD OF SUBMISSION:

Bids shall be submitted online on <u>www.eprocurement.gov.in</u> Platform.

11.1. The participating bidders in the tender should register themselves free of cost

on e-procurement platform in the website www.eprocurement.gov.in

- 11.2. Bidders can log-in to e-procurement platform in Secure mode only by signing with the Digital certificates.
- 11.3. The bidders who are desirous of participating in e-procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place.
- 11.4. The bidders shall sign on all the statements, documents certificates uploaded by them, owning responsibility for their correctness/authenticity.
- 11.5. The bidders should scan and upload the respective documents in Technical Documentation as per the check list.
- 11.6. After uploading the documents, the copies of the uploaded technical bid documents and original Demand Drafts in respect of Bid Security and Bid document fee are to be submitted by the bidder to the "The Director, RGUKT, Basar, Mudhole(Mdl), Adilabad District-504107", by <u>04:00PM on 30.12.2015.</u>
- 11.7. Failure to furnish any of the uploaded documents, certificates, will entitled in rejection of the bid. The RGUKT shall not hold any risk on account of postal delay. Similarly, if any of the certificates, documents, etc., furnished by the Bidder are found to be false / fabricated / bogus, the bidder will be disqualified, blacklisted, action will be initiated as deemed fit and the Bid Security will be forfeited.
- 11.8. RGUKT will not hold any risk and responsibility regulating non-visibility of the scanned and uploaded documents.
- 11.9. The Documents that are uploaded online on e-market place will only be considered for Bid Evaluation.
- 11.10. Important Notice to Contractors, Suppliers and Department users (i) In the endeavor to bring total automation of processes in e-Procurement, the Govt.hasissued orders vide G.O.Ms.No. 13 dated. 5.7.2006 permitting integration of electronic Payment Gateway of ICICI/HDFC/Axis Banks with e-Procurement platform, which provides a facility to participating suppliers / contractors to electronically pay the transaction fee online using their credit cards.

In case of consortium either the prime bidder or the consortium partner can purchase the bid document. The bid can be filed either with user ID of prime bidder or consortium partner.

11.11. The rates should be quoted online only.

12. EVALUATION PROCEDURE:

For short list of security agency the following criteria shall be applied. For this purpose agency shall submit proof documents along with the tender and security agency not confirming to any of these parameters will not qualify for short listing.

- 12.1 The Tenders will be opened on 05.12.2015 at 03:00 PM by the Director, RGUKT,Basar or his authorized representative in the presence of the bidders or their authorized representative who may be present at that time.
- 12.2 The Technical Bids consisting of the documents related to Eligibility criteria will be opened first on 05.12.2015 at 03:00 PM. The tenders will be evaluated so as to ascertain the capability of the bidders to provide the security services for the period mentioned above and also to assess whether the bidder satisfies the eligibility criteria as detailed in Clause 9 above.

The following aspects will be considered for evaluation.

- a. Background and track record of the bidder.
- b. Total turnover in providing Security services for the year ending 31st March 2015 in the combined state of Andhra Pradesh.
- c. Experience of the bidder in providing such services
- d. Manpower available and the capacity of the bidder to mobilize required manpower.
- e. Documents related to registration certificate of Income Tax, Service Tax, valid license issued by Labour Department Registration with Regional Provident Fund Commissioner and Registration with ESI.
- 12.3 The Fianancial/Price Bids of only those bidders, who have fulfilled the eligibility criteria specified in Clause '9' above, will be opened online and the Price Bid of the bidders who do no fulfill the eligibility criteria will not be opened and their Tender stands rejected.
- 12.4 Any claims or disputes raised by the unsuccessful bidders in respect of selection process and non-allotment of award will have no legal validity and will not be enforceable against the RGUKT. No further correspondence will be entertained regarding the disqualification.

12.5 The Director, RGUKT,Basar, reserves the right to accept or reject any / or all the tenders without assigning any reasons whatsoever. The Director, RGUKT also reserves the right to cancel the selection process for award of the contract at any time. The decision of the Director, RGUKT is final and binding.

13. VALIDITY OF THE TENDER/BID

The Tender valid for a period of 90 days from the date of opening of commercial bid.

14. RATES:

- 14.1 The present rate of Minimum wages payable as per Minimum Wages Act, EPF, ESI, Service Tax have been incorporated in Price Bid. Provision of Service Charges has also been incorporated in the Price Bid.
- 14.2 The Bidder may quote their tender premium at the appropriate column in Price Bid and complete the Price Bid and kept in cover B and sealed with wax / gum tape.
- 14.3 The rates indicated in the Price Bid shall remain firm and fixed and no additional amount shall be paid during the period of contract, except increase / decrease on minimum wages, Service Tax, EPF & ESI made by the Government.
- 14.4 In the case of increase or decrease of minimum wages by the Government of Telangana, the increased wages or decreased wages shall be adjusted in the payment to be made to service provider from the date of such increase or decrease. The service provider shall, in turn pay wages at such increased / decreased rates to the employees deployed by him on our Estate. Proof of payment shall be produced along with next bill as stated in Clause 16.5.

15. RESPONSIBILITIES OF THE TENDERER / SERVICE PROVIDER

15.1. The Tenderer / Service Provider shall arrange to safeguard the Employer's property and material by posting their (Service Provider's) security personnel in such a manner and at such points as directed by the Employer's authorized officer(s) from time to time. This would include patrolling, as required, of all areas, at all times, during day and night on 24 hours basis, checking of cars, trucks and other vehicles

- including outward / inward movement of material, personal search of Employer's employees and other personnel in accordance with the instructions given by the Employer's official(s) from time to time. They shall also perform the duties of attendee where ever needed.
- 15.2. The Tenderer / Service Provider's security personnel shall function on a working schedule of eight hours in three shifts covering 24 hours on all 30/31 days of the month.
- 15.3. The Tenderer / Service Provider shall provide the number of security personnel stipulated by the Employer with such qualification / training as required from time to time, depending on the needs of the Employer and shall arrange for replacement of security personnel as may be necessary at the Tenderer / Service Provider's expense, in case of sickness, absenteeism, leave of absence or for any reason whatsoever, and see that no post or point is left unmanned.
- 15.4. In the event of theft, it shall be the responsibility of the Tenderer / Service Provider or their local representative(s) to bring it immediately to the notice of the security officer or such other official of the Employer together with preliminary investigation report to enable them to take up the matter further with the Police, if necessary.
- 15.5. During the period of contract, in case of any theft due to negligence, connivance or involvement of any of the security personnel of the Tenderer / Service provider, the Tenderer /Service Provider shall depute their investigators to conduct a preliminary enquiry, if so desired by the Employer and may associate with the Employer's authorized official(s) during the investigation to submit their findings. Tenderer / Service Provider will also pursue the case with Police or any other agency for recovery of the stolen material / property. If prima facie, any of the security personnel employed by the Tenderer / Service Provider are held responsible for any theft caused due to their connivance, involvement or negligence, then the Tenderer / Service Provider shall make good the loss sustained by the Employer. Besides, the Tenderer / Service Provider shall replace such security personnel as may be indicated by the Employer within 3 days of such directive from the Employer. The burden of producing such defaulters in front of any court of law for any legal proceedings totally lies on the Tenderer / Service Provider.
- 15.6. The security personnel engaged by the Tenderer / Service Provider at the Employer's premises shall be the employees of the Tenderer /

- Service Provider for all legal purposes and consequences and not of the Employer.
- 15.7. The Tenderer / Service Provider shall be solely responsible for all acts of commission and / or omission on the part of their security personnel posted at the Employer's premises.
- 15.8. The Tenderer / Service Provider shall arrange to change the security personnel at such intervals and in such a manner as may be directed by the Employer from time to tome.
- 15.9. The Tenderer / Service Provider shall provide at their cost proper uniforms, including boots, belts, jerseys (for winter), whistle cords and such other items as are necessary for smart turnout of the security personnel.
- 15.10. The Tenderer / Service Provider shall arrange to conduct surprise checks to supervise the performance and the turnout of the security personnel posted at the Employer's premises at least twice (more visits if required) during a month by a Senior Executive of the Tenderer / Service Provider and hold discussions on all matters relating to security with the authorized representatives of the Employer.
- 15.11. The Employer shall be at liberty to oversee and inspect the operations of the Tenderer / Service Provider as deemed by the Employer, but such inspection shall not absolve the responsibilities and obligations of the Tenderer / Service Provider enumerated under these presents.
- 15.12. The Tenderer / Service Provider ensure that no security personnel shall be deployed at the premises of the Employer who are undesirable.
- 15.13. Antecedents of the personnel to be provided shall be thoroughly checked by the Tenderer/ Service Provider to the satisfaction of the Employer.
- 15.14. The Tenderer / Service Provider shall be solely responsible for all expenses, employment benefits, safety norms and statutory liabilities and obligations as per Government norms in respect of the Personnel employed by them hereinafter referred to as "the Employees". The Employer shall not be liable in any manner whatsoever with regard to these personnel.
- 15.15. The Tenderer / Service Provider shall not supply or provide any services of the staff / employees provided by the Tenderer / Service Provider to

- the employer at the Estate of any other Company / Client, who are not connected with the Employer.
- 15.16. The Tenderer / Service Provider shall not sublet or sub contract any of the jobs to other parties under any circumstances.
- 15.17. The Tenderer / Service Provider shall assume the full responsibility for safeguarding the Property of the Employer, except for loss of fire, riots and natural calamities or other causes beyond control.
- 15.18. Acknowledgement of equipment etc., handed over by the Employer to the Tenderer / Service Provider, maintaining them in good working condition and handing over them to Employer in good working condition at the time of expiry / termination of the contract shall be responsibility of the Tenderer / Service provider.
- 15.19. The Tenderer / Service Provider shall be solely responsible for any accidents / injuries/death to their personnel or to second or third parties arising out of or in the course of employment of such personnel with them. The Tenderer / Service Provider shall adhere to all the formalities / regulations / obligations, such as reporting to appropriate authorities, compensation to the death, treatment of the injured and meeting the expenses incidental thereto, payment of compensation, etc.,
- 15.20. The Tenderer / Service Provider shall be solely responsible for the payment of wages, allowances and other benefits to their security personnel posted at the Employer's premises. Disbursement of wages will be done within the Employer's premises and in the presence of the employer's representative and his/her signature will be obtained to this effect. A copy of such payroll sheet will be furnished every month by the Tenderer / Service Provider. The Employer shall in no way be responsible for the welfare of the Tenderer / Service Provider's security personnel and the Tenderer / Service Provider shall be solely responsible for the welfare of their personnel posted at the Employer's premises under the various Acts. Ordinance, Rules and Regulations, whether Central or State.
- 15.21. The Tenderer / Service Provider shall alone be responsible for the conduct, discipline and behavior to be maintained at the work place. In case of any misconduct, which may or may not involve financial loss or burden to the Employer, the Tenderer / Service provider alone shall take the responsibility.

- 15.22. The Tenderer / Service Provider shall have no authority to make statements, representation or commitments of any kind or take any action binding on the Employer. It is expressly agreed that it is not the purpose or intention of this agreement to create, nor shall the same be construed as creating any partnership or joint operation between the Employer and the Tenderer / Service Provider.
- 15.23. The Tenderer / Service Provider shall exercise all responsibilities, care and diligence to prevent any actions or conditions, which could result in a conflict with the best interest of the Employer.
- 15.24. Each Security Supervisor should be provided with biycle for patrol purpose.

16. STATUTORY LIABILITIES OF THE TENDERER / SERVICE PROVIDER:

- 16.1. All statutory obligations as per the Labour Laws (e.g. Minimum Wages Act), Contract Labour (Regulation of Abolition) Act, ESI, PF, Bonus etc., as amended from time to time will be met by the Tenderer / Service Provider. The Tenderer / Service Provider will have to submit necessary proof and certificate for the compliance of all statutory obligation/labour laws or any other applicable Indian Law, which is entirely his duty, failing which necessary deductions would be made by the Employer from all running bills and payments of the Tenderer / Service Provider. The Tenderer / Service Provider will have to be necessarily registered with the ESI and PF Authorities and other necessary authorities as required under the Applicable Office / Shops & Establishment Act.
- 16.2. The Tenderer / Service Provider shall obtain at their cost all permits, licenses as may be required under various laws / regulations for carrying out their obligations under these presents.
- 16.3. In case of material loss etc., the Tenderer / Service Provider will keep the Employer indemnified against all such risks.
- 16.4. The Tenderer / Service Provider shall maintain proper records, registers etc., as applicable and required under various enactments including, but not limited to, Contract labour (Regulation & Abolition) Act, 1970, EPF Act and Miscellaneous Provisions Act 1952 and the schemes framed there under, ESI Act 1948 and Rules, the Payment of Bonus Act 1965 and Rules and all other applicable Acts and Regulations and further shall comply with all statutory provisions thereof in obtaining registrations licenses, filing returns, submitting information etc.,

- 16.5. The Tenderer / Service Provider shall submit copies of remittance challan along with details in respect of payment / contributions paid to ESI, PF et., on month to month basis to the Employer.
- 16.6. The Tenderer / Service Provider shall, at all times, make available to the Employer authorized official records / registers required to be maintained under various laws in force and necessary certificates and licenses for reference / inspection and shall provide copy (so of any returns, statements etc., to the Employer as may be required from time to time.
- 16.7. The Tenderer / Service Provider shall maintain all records at site regarding duty schedules, leave, salary disbursement etc., pertaining to the personnel deployed by them in the said premises.
- 16.8. Notice of Non-compliance: The Employer shall promptly notify the Tenderer / Service Provider upon discovering any instance where the Tenderer / Service Provider has failed to comply with the provisions as given in above paragraphs. On receipt of such notice, the Tenderer / Service Provider has to comply within 3 days, failing which Clause (20) will be evoked.

17. INDEMNIFICATION BY TENDERER / SERVICE PROVIDER

The Tenderer / Service Provider at all times will keep the Employer indemnified against all costs, damages, losses claims etc., which the Employer may have to suffer, undergo or pay as a result of operation / execution of this service contract in the said premises.

18. EMPLOYEES:

- 18.1. The number of staff employed at the premises will be as decided by the mployer to be adequate to ensure well running of obligations under this contract.
- 18.2. The service provider shall provide additional persons to the employer whenever required at the same rates as mentioned in Price Bid.
- 18.3. The Tenderer / Service Provider shall ensure that all Employees are supplied with and wear uniforms, identity cards, other necessary items etc., While working at site, they have to behave in a cordial manner when interacting with the employees of employer and visitors and follow the safety regulations and disciplinary procedures.

19. PAYMENT TERMS:

- 19.1. Payment will be made on monthly basis. Payment shall be made on the basis of performance of services. The Employer has authority to alter / reduce the bill as per the performance of the Tenderer / Service Provider.
- 19.2. The Tenderer / Service Provider shall raise an invoice in an acceptable proforma and in accordance with the rates quoted in Price Bid.
- 19.3. The invoices shall be raised by the 5th of each succeeding month for the services provided during the preceding month. Invoices should be accompanied by a copy of PF Challan, ESI Challan, Service Tax Challan, Salary statement of previous month, Attendance details of current month etc., Payment will be made within 10 days of receipt of the invoice. Payment will be made by account payee cheque.
- 19.4. Income tax will be deducted by the RGUKT from all payment made to the Tenderer / Service Provider. This will be as per the Rules and Regulations in force and in accordance with the Income Tax Act prevailing from time to time.
- 19.5. At the time of signing of the Agreement, the Tenderer /Service Provider shall submit to the RGUKT, a photocopy of his PAN identity for record.
- 19.6. Service Tax, EPF, ESI, other statutory duties / levies, as applicable shall be paid by the Tenderer / Service Provider to the concerned departments and proof of such payments shall be made available along with the bill of next month of the Employer. Failure in submission of proof of payments, employer withholds the payment till its production.

20. PAYMENTS TO BE MADE TO THE GUARDS BY THE TNEDERER / SERVICE PROVIDER:

- 20.1. The Tenderer / Service Provider shall make payments of wages to the guards employed by him before 5th of succeeding month without waiting for the payment from the Employer. Proof of payment shall be submitted to the employer along with the bill of next month.
- 20.2. After submitting the invoice along with attendance and particulars certified by the concerned Officials, the payment shall be paid.

21. FORCE MAJEURE

- 21.1. No liability shall be attached to the Tenderer / Service Provider for non operation or execution of his obligation under this contract as a result of Force Majeure or any ther actor beyond the control of the Tenderer / Service Provider.
- 21.2. No liability shall be attached to the Tenderer / Service Provider for any damage due to natural calamities such as earthquake, war, civil commotion and willful damage.

22. TERMINATION:

- 22.1. The contract can be terminated
 - 22.1.1. by either without cause, after giving to the other party at least two calendar months' written notice thereof
 - 22.1.2. by the Employer, if the Tenderer/Service Provider fails to fulfill their tasks to the satisfaction of the Employer. Such failures constitute a breach of the Tenderer / Service Provider's obligations under contract, which are not remedied within 30 days from the date of giving of written notice requiring such breach to be remedied.

23. DISPUTES:

All disputes and differences of any kind whatsoever arising out or in connection with contract, whether during or after completion of contract will be settled amicably in a spirit of co – operation and the Employer's decision shall be final on all such matters and shall be binding on the Tenderer / Service Provider.

24. DISCLAIMER:

- 24.1. Even though adequate care has been taken in the preparation of this Tender Schedule the Bidder should satisfy himself that the Schedule is complete in all respects.
- 24.2. Neither RGUKT nor their employees make any representation or warranty as to the accuracy, reliability or completeness of the information

in this Tender Schedule and it is not possible for the RGUKT to consider the investment objective, financial situation and particular needs of each party who reads or uses the Tender Schedule. Certain prospective Bidders may have a better knowledge of the scope of work than others. Each prospective Bidder should conduct his own investigations and analysis and check the accuracy, reliability and completeness of the information in the Tender schedule and obtain independence advice from appropriate sources.

- 24.3. Director, RGUKT-Basar, reserves the right to reject any or all the Bids submitted in response to this request for Proposal at any stage without assigning any reasons whatsoever.
- 24.4. Director, RGUKT-Basar, reserves the right to change any or all of the provisions of this Request for Proposal. Such changes would be intimated to all parties procuring this Request for Proposal.

25. REJECTION OF TENDERS:

- 25.1. The Director, RGUKT-Basar, reserves the right to cancel the tender process and reject all tenders at any time prior to the award of contract without thereby incurring any liability to the affected bidder or any obligations to inform the affected bidder of the grounds of acceptance or rejection.
- 25.2. No bidder is entitled to withdraw his offer after submission. Incase of such withdrawal, the EMD deposited along with the tender schedule will stand forfeited.
- 25.3. For breach of any of the conditions prescribed in the tender as specified by the organization from time to time, the Security Deposit is liable to the forfeited. Decision of the Director, RGUKT, Basar in this regard is final and binding on the Contractor.

FINANCIAL BID

SECURITY SERVICES

The Bidder shall fill all the required columns of Financial Bid (i.e. Service Charges, Cost of walky-talky and total amount in figures and words):

S.No.	Details	Zone-III wages			
		Security Guard (Unskilled)	Supervisor (Semi skilled)	Security Officer (Highly Skilled)	
	Minimum Basic Wage as per GO	7908.25	8158.25	8908.25	
1	VDA	0.00	0.00	0.00	
	Total Basic Wage	7908.25	8158.25	8908.25	
2	Employer's share (EPF) 13.36%	1056.54	1089.94	1190.14	
3	Employer's Share (ESI) 4.75%	375.64	387.52	423.14	
4	Sub Total I	9340.43	9635.71	10521.53	
5	Service Tax applicable @14%	1307.66	1349.00	1473.01	
6	Sub Total II	10648.09	10984.71	11994.55	
7	No of persons required (approx)	150 8 1		1	
8		1597214.23	87877.67	11994.55	
9	Total		16,97,086.45		
10	Service Charge (%)	Rs/-			
11	Cost of Walky-talky (15 No's)	Rs/-			
12	Total Amount (Rs)	Rs	/- (Rupee	s	
				only)	

Note:- Variation in number of Security Personnel ± 20%

* L1 will be taken on the basis of Total Cost including service charges, walky-talky etc..

Note:-

- 1. The bidder should quote wages per person per month in figures and words inclusive of monthly wage, EPF, ESI, Service charge, Service tax etc as per statutory rules.
- 2. In case of discrepancies between words and figures, the bid which is least of the two versions will be confirmed.
- 3. Any quoted bid less than the Minimum wages as per govt orders in vogue shall be invalid.

	Signature of the bidder
	along with seal
Name of the Bidder:	

The bidder may use the checklist below to ensure that the tender submitted is complete in all respects.

Cover 'A' should contain the following documents

Sl.No.	Particulars	Yes	No
1	The Original tender schedule purchased from office of		
	the RGUKT by the applicant, duly signed and stamped		
	in token of accepted all the terms and conditions of the		
	tender schedule.		
2	Crossed Demand Draft from National Bank towards		
	EMD		
3	Experience Certificates & ISO Certificate		
4	Copy of Registration with labour department		
5	Copy of Pan Card and latest Income Tax saral form/		
	Returns		
6	Copy of Registration with Central Excise Department		
	(for service tax)		
7	Copy of Labour License for 500 employees from Labour		
	Department		
8	Copy of PF returns for 500 employees from PF Dept.		
9	License from the Controlling authority in the state		
	accordance with the private security regulation Act 2005		
10	Copy of Registration for Service Tax, EPF and ESI		
11	Financial Turnover Certificates issued by the firm of		
	CA's regarding turnover of the Subject material		
12	Constitution/Legal Status of the Firm		
13	Power of Attorney where applicable		
14	List of Present Clients with address & Phone Numbers		

Bidder:	
	Director,
	RGUKT-Basar

RGUKT Ref. No: RGUKT-Basar/Proc/Security/T07/2015, dt.04.12.2015

PERFORMANCE SECURITY FORM

(To be issued by a scheduled bank, payable at a branch in Basar)

To	
The Director, Rajiv Gandhi University of Knowledge Tech	hnologies
Basar, Mudhole Mdl, Adilabad Dist,	iniologies,
Telangana -504107.	
WHEREAS (Name of Vendundertaken, in pursuance of	dor) hereinafter called "the Vendor" has
Contract NoDated,(Date), to AND WHEREAS it has been stipulated by shall furnish you with a Bank guarantee by therein as security for compliance with the accordance with the Contract.	you in the said Contract, that the Vendor by a recognized bank for the sum specified
WHEREAS we have agreed to give the Ven	idor a Guarantee:
THEREFORE WE hereby affirm that we a behalf of the Vendor, up to a total of Rs. upon your first written demand declaring t (Amount of Guarantee) as aforesaid wit grounds or reasons for your demand or the	and we undertake to pay you, the Vendor to be in default under Rshout your needing to prove or to show
This guarantee is valid until theday o	of (Date)
Place:	Signature of Guarantors
Date:	and Seal.

RGUKT. Ref. No: RGUKT-Basar/Proc/Security/T07/2015, dt.04.12.2015

Bid Security(EMD) form

(To be issued	by any Nation	nalized/Sche	duled Ban	k in India	and having	at least o	one
branch in Basai	r)						

orancii ili basar)	
submitted its bid Dated after called "the Bid")	(here in after called "the Bidder") has(Date). For the execution of(here in ent that WEhaving
Registered office atoound unto the Rajiv Gandhi Uni "The RGUKT") in the sum of	(hereinafter called the "Bank") are versity of Knowledge Technologies,. (hereinafter calledfor which payment well and truly to be successors and assignees by these presents.
period of bid validity 1) Fails or refuses to execute	ring the period of bid validity or ed of the acceptance of its bid by the RGUKT during the the contract form if required; or sh the performance security, in accordance with the bid
written demand, withou that in its demand the R	e RGUKT up to the above amount upon receipt of its first the RGUKT having to substantiate its demand, provided GUKT will note that the amount claimed by it is due to it, of one or both of the two conditions, specifying the occurred
9	n in force up to and including 90 days after the period of the nand in respect thereof should reach the Bank not later than
Place:	Signature of the Bank
Date:	and seal.

Supply Agreement form

THIS AGREEMENT made the day of.................. (Year). Between the Rajiv Gandhi University of Knowledge Technologies, Basar (hereinafter "the RGUKT, Basar") of one part and........................ (Name of Vendor) of............................ (City and Country of Vendor) (Hereinafter "the Vendor") of the other part:

WHEREAS the RGUKT is desirous that certain items as described in the bid document and briefly outlined below, should be provided by the Vendor.

Date of tender call:

Title of the project:

Brief outline of the work:

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

In this agreement words and expression shall have the same meanings as are respectively assigned to them in the bid document referred to.

The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.

- 1. bid documents
- 2. pre bid conference minutes if any,
- 3. clarification on bid document issued if any,
- 4. RGUKT notification of award.

In consideration of the payments to be made by the RGUKT to the Vendor as hereinafter mentioned, the Vendor hereby covenants with the RGUKT to provide the goods and services (solution, service and materials) and to remedy defects therein in conformity, in all respects, with the provisions of the contract.

The RGUKT hereby covenants to pay the Vendor in consideration of the provision of the goods and services (solution, service and materials) and to remedying of defects therein, the contract price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

Brief particulars of the items which shall be provided by the Vendor are as under:

Solution, service or	Quantity	Unit	Total	Remarks
material	-	price	Amount	
		(Inclusive		
		of all		
		taxes and		
		duties)		

The Bidder further notes and accepts that:-

Payment terms	
After Commencement of work	Monthly payment will be released by respective Colleges based on the day wise attendance
	particulars certified by the concerned Directors and passed the bill amount along with performance certificate.

- In addition if the contract is cancelled, the performance security will be encashed and forfeited.
- All disputes and differences of any kind whatsoever arising out or in connection with contract, whether during or after completion of contract will be settled amicably in a spirit of co – operation and the RGUKT decision shall be final on all such matters and shall be binding on the bidder.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year above written.

Signed, and delivered by Signed, and delivered by

for the Vendor.

Vendor's common seal:

Place

Date:

In the presence of:

1.

2.

For. Rajiv Gandhi

University of Knowledge

Technologies, Basar.

RGUKT common seal:

Place:

1.

2.

Bid letter form

IN COVER 'B'

From:

(Registered name and address of the bidder) To Rajiv Gandhi University of Knowledge Technologies, Basar, Mudhole Mandal, Adilabad District, Telangana-504107

Sir,

Having examined the bidding documents and amendments there on, we the undersigned, offer to provide services /execute the works including supply, delivery installation of hard ware , firm wares and soft ware's as the case may be, in conformity with the terms and conditions of the bidding document and amendments thereon in response to your tender call dated......

We undertake to supply the above mentioned materials, as assigned to us in conformity with the said bidding documents, for an estimated sum of Rs (Total bid amount in words and figures) which may vary in accordance with the schedule of prices attached herewith and coverage options made by RGUKT or its user organization.

If our bid is accepted, we undertake to:

- a. Provide services / execute the work according to the time schedule specified in the bid document,
- b. Obtain the performance guarantee from a scheduled bank in accordance with bid requirements for the due performance of the contract, and
- c. Agree to abide by the bid conditions, which remain binding upon us during the entire bid validity period and bid, may be accepted any time before the expiration of that period.
- d. We understand that you are not bound to accept the lowest or any bid you may receive, nor to give any reason for the rejection of any bid, and that you will not defray any expenses incurred by us in bidding.

Place:	Bidder's Signature
Date:	Seal.

Bidder Information

IN COVER 'A'

1	Name of the organization	
2	Year of establishment	
3	Registered Office Address	
4	Phone No.	
5	Fax No.	
6	Email	
7	Total No. of branch offices in AP	
8	Whether Manufacturer	Yes/No
9	Details of EMD furnished	
10	Details of certificates enclosed.	

Form P-2

Turn over details of item/product - 2014-15

S.No	Solution/ service	Solution/ service		

List of Major Customers - 2014-15

S. No	Customer Full Address	Year of Service providing	Security Service provide	Turn Over Under form P-2(Nos.)

CHECK LIST

Important:

The Bidder must ensure that the following details in the check list are furnished along with the bid document. The bidder must also carefully go through all the contents of the BID Document and any additional information/documents, required more than the items listed in the check list below, also shall have to be furnished. Non-furnishing of any required information/document as per the Tender Document will lead to rejection of the bid.

S.No	Particulars	Yes/ No	Pg. No.	Name of the File uploaded
1	Tender document downloaded from RGUKT website, duly signed and stamped in token of accepted all the terms and conditions of the tender schedule.			
2	Tender Document Fee of Rs.5000/- in the form of DD.			
3	EMD (DD/BG) drawn from a Scheduled Bank			
4	Proof of having provided such services in the last 3 Financial Years i.e. 2012-13, 2013-14 and 2014-15 to the amount of Rs Cr.			
5	A certificate of the bidders turnover for the year 2014-15 in rupees must be enclosed and be duly certified by firm of Chartered Accountant.			
6	Copy of ISO Certification			
7	Copy of valid Registration with Labour Department.			
8	Copy of PAN card			
9	Copy of Valid Registration for Service Tax on the head of Security services.			
10	Copies of EPF, ESI and Professional Tax Registration.			
11	Copy of PF returns for 500 Employees from PF Department			
12	Copy of License from the Controlling authority in the state accordance with the private security regulation Act 2005.			
13	Copies of Original documents defining the constitution or legal status, place of registration and principal place of business;			
14	Latest Income Tax Saral form/returns filed.			
15	List of present clients with contact address & telephone numbers.			
16	Power of Attorney, wherever applicable			
17	Any other information/documents that are required in the bid document			

NOTE: All pages of the bid documents must be serially numbered and signed.